

CERTIFICATE OF ACHIEVEMENT

Upon successful completion of this program, students will be prepared for jobs providing technical support and training to computer users. In addition, some of the required courses prepare students for nationally recognized certifications. CIT 110 and CIT 111 are preparation for A+ certification. CIT 201, 202, 203 and 208 are preparation for Microsoft Office Specialist (MOS) certifications.

STUDENT LEARNING OUTCOMES - Graduates of this program will have the opportunity to:

- Demonstrate in-depth knowledge of desktop application software.
- Demonstrate ability to provide instruction and training in desktop application software.
- Demonstrate basic knowledge of PC computer hardware.
- Demonstrate knowledge of helpdesk and user support concepts and duties.
- Use problem solving, trouble shooting, and communication skills to help end-users resolve problems with hardware and applications.

GENERAL EDUCATION REQUIREMENTS (3 Credits):

	CR	SEMESTER
COMMUNICATIONS: ENG 100, 101, 107, 113	3-5	_____

SPECIAL PROGRAM REQUIREMENTS (30 Credits):

	CR	SEMESTER
CIT 110 A+ Hardware		_____
OR		
CSCO 109B PC Troubleshooting and Repair	3	_____
CIT 111 A+ Software	3	_____
CIT 201B Word Certification Preparation	3	_____
CIT 202B Excel Certification Preparation	3	_____
CIT 203B Access Certification Preparation	3	_____
CIT 208 Presentation Skills and Software	3	_____
CIT 209 User Support Skills and Technology	3	_____
Plus 9 credits from the following:		
ACC 222B Accounting Using Spreadsheets		
OR		
ACC 223B Introduction to QuickBooks	3	_____
CIT 112B Network+		
OR		
CSCO 120B Cisco Networking Academies I	3	_____
CIT 113B IT Project+	3	_____
CIT 140 Introduction to the AS/400-iSeries	3	_____
CIT 151 Beginning Web Development	3	_____
CIT 160 Introduction to Computer Security	3	_____
CIT 261 VBA Programming for Microsoft Office	3	_____
CIT 290 Internship in CIT	1-6	_____
COT 209B Tablet Computer, Voice and Handwriting II	3	_____
ET 108B Telecommunications and the Information Age	3	_____
ET 117B Computer Forensics	3	_____
GIS 109 Introduction to Geographic Information Systems	3	_____
GRC 103 Introduction to Computer Graphics	3	_____
IS 115 Introduction to Programming	3	_____
Computation included in CIT 202B		
Human Relations included in CIT 209B		

33
Total Credits

CIT C22

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Students may elect to graduate using the degree requirements in effect at the time of matriculation, or when they declared or changed major or the current catalog. If a program is official after a student has matriculated, the student may choose the degree requirements of the new program. In no case may a student use a catalog which is more than six years old at the time of graduation.