Week One:
Day 1:
Course Overview and safety
20 Greatest slot innovations
Electrostatic Discharge and how it affects EGMs/Slot Machines
Day 2:
Review different EGMs and how to open close doors and access vital menus
Learn basic operation of EGM processors
Day 3:
Intro to removing and installing software
Day 1:
Lab one: using proper ESD precautions remove and replace software on EGM processor boards.
Day 2:
Lab Two: Open and close EGM doors and ensure that the EGM is free of tilts and all doors are closed
Day 3:
Lab 3: use proper techniques to remove and install EGM software
Week Two:
Day 4:
Learn EGM modes such as Tilt mode, play mode, jackpot mode, Slot machine modes, Selftest mode, out of service mode.
Identify various EGM processor boards and Brain boxes for various EGMs
Day 5:

ET 138 Intro to Slots, 3-credits.

Learn all the various modes of an EGM

Use the EGM menus to test switches and components on the EGM

Use the EGM and find bill and printer history to solve disputes

#### Day 6:

Learn the difference between attendant mode and technician mode

Learn the difference between SENET and NETPLEX simple inputs and outputs and complex RS232 communication on EGMs

Learn how to key chip/Set Chip EGMS and what software is used for each EGM

#### Day 4:

Lab 1: Access various EGM menus such as diagnostic, setup, and EGM history; set up minor options, operationally check out various switches and other devices in diagnostic menu, look up bill history, game history, and printer history, use the menus to resolve bill disputes game history, printer issues

#### Day 5:

Lab 2; Use various EGM menus and test the SENET -simple inputs and outputs; then test the NETPLEX and test communication for complex communication

### Day 6:

Lab 3: Go to various assigned EGMS and perform Key Chip/Set Chip procedures

#### Week 3:

#### **Day 7:**

Learn to identify and service bill acceptors and printers used in today's EGMS

#### Day 8:

Learn how stepper reels work

#### Day 9:

Learn to install remove and install LCDS and other EGM monitors and to identify which cable go to each type

#### **Day 7:**

Lab1: perform basic Preventive maintenance on bill acceptors including how to upgrade software

Day	8:
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Lab 2: convert stepper EGM and perform a pay table and reel strip test varication

### Day 9:

Lab 3: remove and install LCD monitors and trouble shoot monitor issues

Week 4:

# Day 10:

Learn how to service and install hard meters

# Day 11:

Learn how to perform EGM conversions including glass and toppers

### Day 12:

Learn troubleshooting of EGMs

# Day 11:

Lab1: Perform EGM conversions of various EGMS

### Day 12:

Lab 2: Troubleshoot EGMs and ensure all EGMS and fully functional