Thursday, September 26, 2024

Dear Stakeholders,

We are excited to announce that Phase 3 of the SEED program as well as Appointment scheduling is live as of today, 9/26/24. After successfully focusing on prospects and applicants in Phase 1 and improving ease of access for students in Phase 2, we have reached a significant new stage.

Key Enhancements:

1. **Data Centralization** – CSN's multiple student-facing systems have been largely centralized into greymatter. We have consolidated nine different application systems, two different chatbots, multiple appointment booking solutions, and degree planning software into one system. This centralization allows us to streamline operations and improve student support.

2. **Degree Planner** – We have migrated from our previous degree planning software, Starfish (MyCoyotePlan), to the centralized greymatter system.

The team has currently set up the go-live team channel and have added the respective teams to it. We are excited about this phase of the project and look forward to supporting everyone involved.

As always, if you have any questions, need further assistance, or encounter any issues with the Degree Planner or Appointment Scheduling, please have your teams contact us at **Projectmanagement-dxs@csn.edu**. This will ensure that the issue is logged and a technical resource is assigned promptly to resolve it.

Visit our new Website for Project Updates and the Latest Information:

https://www.csn.edu/seed

If you experience any other issues or need additional assistance, we are here for you.

Please contact us via:

702-651-HELP (4357)

help.desk@csn.edu

GoCSN